

Corrigendum – 1

Dated : 12/02/2018

Amedment/Clarrification against the tender no. BIC/22/02/2016 dated 23.01.2018 for Request For Proposal (RFP) for IT Facility Annual Management Service Contract for Indian Council of Medical Research (Ministry of Health & Family Welfare) thereof

Last date of Query Submission	15/02/2018 at 1700 Hrs.
Last date of submission of bid (Revised)	28/02/2018 at 1500 Hrs.
Date and time for opening of Technical bids (Rescheduled)	28/02/2018 at 1600 Hrs

SR. No.	RFP Clause No.	Page No	Aspiring Bidder's Query	ICMR Response to Queries
1	5.1	13	<p>Clause No. 5.1, Page 13, mentions that evaluation process is to select the capable and qualified PSU/Society in the business domain of developing and rolling out hardware and other infrastructure, providing associated capacity building, training and handholding support as well as associated managed services and who will provide a comprehensive solution towards <u>Supply, Installation, Testing, Commissioning and Operations & Maintenance of hardware provisioning for setting up of the IT-FMS at ICMR</u></p> <p>The above mentioned clause contradicts with the requirement of this RFP for placement of 61 nos. manpower at sites under Annual Management Services Contract. Kindly clarify.</p>	The staff should be trained in this manner that they can perform the above tasks.
2	5.1.2	15	S.No. 5, Table 5.2, Page No.	Yes, the role of bidder is only to

			<p>15, Coordination with ISP Provider</p> <p>We understand that the role of the Bidder is only to coordinate with ISP for fault rectifications. Kindly Clarify</p>	<p>coordinate with ISP Provider.</p>
3	-	-	<p>Detailed list of equipment at each site with the following details is required:</p> <ul style="list-style-type: none"> a. Hardware – Make & Model of equipments, date of purchase, warranty details, AMC details, End of Life, End of Support details. b. Software – Details of S/w Licenses including No. of licenses, expiry date of licenses, renewal date of licenses, perpetual license and details of license fee etc. c. Networking equipment - Make & Model of equipments, date of purchase, warranty details, AMC details, End of Life, End of Support details. d. Video Conferencing equipment - Make & Model of equipments, date of purchase, warranty details, AMC details, End of Life, End of Support details. e. For any other equipment at site - Make & Model of 	<p>The detailed list of equipments is attached herewith. [Annexure A]</p>

			<p>equipments, date of purchase, warranty details, AMC details, End of Life, End of Support details.</p> <p>The list is required for the obtaining the MAF from OEM. OR Please share 'Complete Assets Details (Hardware & Software)' which will be under the ambit of this RFP. Also, provide Purchase Date, Warranty Period, End of Life Status, Salvage Value for respective assets ?</p>	
4	6.2	32	<p>Clause Skill set required for Different Designation, Page 32, it is mentioned that "it is expected that at least two technical service personnel will be available on sites at all times.</p> <p>At 15 locations where services are to be provided, only 1 no. of manpower is asked in the RFP. Kindly clarify.</p>	On these 15 locations only one person is needed, however the remote support for these sites is required in case the person is unable to solve the issue/s at the site.
5	-	-	We understand the warranty and maintenance of the Application Software is not in scope of this RFP.	Yes, warranty and maintenance of the Application Software is not in scope of this RFP.
6	9	49	<p>Format – 5, Table - A, Cost Break – up, Page 49, the price bid format can not be properly mapped with the total requirement of resource. Hence, needs to be revised. OR The financial bid format seems to be a hindrance in expressing the commercial details. We would like to suggest adopting attached</p>	ICMR has provided the general financial bid format (Revised format is attached as Annexure B). You may use the attached format for financial bid.

			format.	
7	9	52	Format – 7, Support Personnel Details, it is not possible to provide details & CV of 61 nos. at this juncture, instead the Bidder can be asked to submit a declaration in the bid that “the Bidder will provide the required resources of qualification and skill-set at each site as per scope of the contract”	In case bidder is unable to provide the details, an undertaking is required for the same from the bidder.
8	6.2	32	The qualification details and skill set of Project In-charge is not provided in the RFP. Kindly provide the same.	The detailed qualification for the post of Project In-charge is as follows: Qualification with Experience: BE/B.Tech/MCA/M.Sc.(IT)/M.Sc.(CS)with 10 + Years of Relevant Experience OR ME/M.Tech with 8 + Years of Relevant Experience of managing a Team on a similar project and should have at least two relevant certification in the same area. Skill Set: I) Inter Personal Skill II) Management of Team/s III) L2, L3, MPLS, VPN, Servers, DNS
9	-	-	It is assumed that currently deployed devices are under back to back support with OEM. And 24x7 TAC support can be taken from OEMs	Yes
10	-	-	Will deployed resources be given laptop/desktop/ internet access cards, or it has to be managed by the Bidder. Kindly clarify. OR What resources will be provided by ICMR to SP’s manpower deployed at labs, to perform daily task.	Desktop, Internet Access and Telephone facility will be provided to them by ICMR.

11	-	-	We understand that the Sub-contracting of resources should be allowed. Kindly clarify.	Yes
12	-	-	Support on Passive like cabling, connectors, etc need to be out of scope & penalty deduction. Kindly clarify.	ICMR reserves the right to take decision.
13	-	-	Wireless devices might be installed on high wall or poles, Penalty should not be calculated in case these devices are not reachable & require physical intervention.	ICMR reserves the right to take decision.
14	6.1	25 & 26	Page 25 : It is mentioned that updating of antivirus is to be done by service provider (henceforth SP), which may include the case when the license is expired. However, at Page 26 it is mentioned that the procurement of needed software / hardware will be done by ICMR. In view of this kindly provide clarification the role of SP in updation of antivirus.	ICMR will provide the licensed antivirus software. SP will take care of installation/updation of the antivirus wherever required. SP will intimate timely about the license expiry and other actions to be taken by ICMR.
15	6.1	26	Page 26 : It is mentioned that ICMR will purchase / repair the hardware. Kindly elaborate what comes under 'repair by ICMR' ? Further, please confirm the role of SP is to identify the problems and suggest the corrective action, as purchase of required hardware/spare is with ICMR ?	If any equipment/s need some repairing/replacement or any additional hardware is required according to service provider, the SP can suggest to ICMR about the appropriate action for the same. However, ICMR reserves the right to take final decision.
16	6.1	26	Page 26 : It is mentioned that SP will provide support for in-house/office software. At outset, it seems that these software are developed by ICMR for their	SP need not to develop or modify any application software. However, SP will provide the support like installation/updation of any software on the server, database management, IIS management etc.

			<p>customized usage. Accordingly, there seems to be very less possibility that person from outer world (Non-ICMR) will have exposure and know-how of these software. Hence, kindly provide clarity for this clause.</p>	
17	6.1	26	<p>Page 26 : It is mentioned that ICMR will provide a list of compatible/approved brands for replacement / repairs. Kindly provide clarity as on the same page, it is mentioned that procurement will be done by ICMR.</p>	<p>ICMR will provide a list of compatible/approved brands for replacements/repairs of networking equipments for recommendation/suggestion by Service Provider for appropriate action.</p>
18	6.1	28	<p>Page 28 : In view that scope of SP is to co-ordinate with vendors of ICMR, the definition of 'Resolution Time' mentioned under SLA seems to be very ambiguous. Kindly clarify.</p>	<p>Resolution Time is the total time taken by the bidder between registering the complaint through web/telephone at respective location and rectifying the fault. This is related to the complaint registered by end user to be solved by the SP.</p> <p>This is not applicable for Time taken in Co-ordination with vendors by SP.</p>
19	6.1	30	<p>Page 30 : In continuation of Query No 5 above, the 'Deduction Calculations' are contrary to the role assigned to SP. Penalty to SP should be on account of Unavailability of Manpower only. Also, As a general principle, there should be an upper limit of amount of penalty to be levied. Kindly specify the upper limit ?</p>	<p>Fault Category, Resolution Time Line and Deductions are well defined in the table a,b and c respectively on page 29-30. The penalty is based on resolution time and fault category calculation. This calculation covers unavailability and inability of Manpower.</p> <p>There is no upper limit of Deduction Calculation. However, ICMR reserves the right to take decision as per the circumstances.</p>
20	7.1	35	<p>Page 35 : Kindly state the structure and parameters for the 'Performance Report' to be submitted along with bills for payment purpose ? Also, kindly keep the payment cycle as</p>	<p>The structure of 'Performance Report' will be shared later on. ICMR will pay all the bills according to the procedure mentioned in the document. ICMR will not pay any additional cost against any deviation in any circumstances. However, ICMR reserves the right to</p>

			'Quarterly'. Besides, it may mentioned in the RFP that payment for bills will be done within 30 days of receipt of invoices, in case of deviation interest of 18% will be payable by ICMR.	take decision.
21	7.1	36	Page 36 : As the bidders will be CPSU / GoI organizations , arbitration hearing should be with 'Secretary, Min. of Health & Family Welfare'. Accordingly, kindly drop A&C Act, 1996.	Provisions of A&C Act, 1996 is applicable for all arbitration cases. As ICMR is an autonomous body so all disputes, differences, claims and demands arising under or pursuant to or touching upon this contract shall be referred to the sole arbitrator constituted by the competent authority of ICMR.
22	-	-	Deliverable and their respective delivery timelines are not mentioned in the document. Kindly state the same for better clarity over RFP.	Not applicable
23	-	-	Kindly convey the asset management tool currently used by ICMR ?	Currently it is done manually.
24	-	-	Kindly confirm if the SP need to manage end user devices? If yes, kindly cite terms for the same.	Yes, SP needs to manage technical issues of the end user device like antivirus management, internet issues, browsing issues etc.
25	6	30	Mechanism of raising and closure of trouble ticket may be elaborated and defined?	Refer to Section 6 " <u>Dedicated Automatic System for tracking & record keeping</u> " on page 30 of RFP document.
26	-	-	As the document does not reveal much, kindly share trouble ticket data of last 01 year.	This information cannot be shared.
27	-	-	Indemnity for loss of life / damage to SP's personnel is to be provided by ICMR. Kindly mention the clause in the RFP.	Insurance of the employees will be done by the SP. ICMR will not pay any money against the above mentioned Indemnity.
28	-	-	The limitation of the liability is not defined in the RFP. Kindly state the same.	ICMR reserves the right to take decision on limitation of the liabilities as per the circumstances.
29	-	-	Please provide ICMR's PAN, TAN & GSTIN details for Delhi Office, as they are required for raising Tender	PAN – AAEAT4818Q; TAN – DEL105290F; GSTIN – 07AAEAT4818Q1ZU

			Fee & EMD instruments in view of current GST regime.	
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Annexure A

Table A1

S. No.	PART CODE	Item Serial No	Make	Model	Location	
1	ROUTER	ICMRHQRT01	Cisco	1941	ICMRHQ- New Delhi V. Ramalingaswami Bhawan, Ansari Nagar, AIIMS Campus New Delhi 110029	
2	ESO-SERVER	4093A1350985	HCL	Xeon E5405		
3	ESO-SERVER	4093A1350984	HCL	Xeon E5405		
4	ESO-SERVER	4093A1367752	HCL	Xeon E5405		
5	ESO-SERVER	9073A1110935	HCL	Infinity Global Line 2700 HN		
6	ESO-SERVER	7043A1098197	HCL	Infinity Global Line 2700 HN		
7	NETWORK-SWITCH	ICMRNIMSDELSW001	Cisco	2960 -24 port	NIMS - New Delhi National Institute of Medical Statistics Post Box No. 4911, Ansari Nagar, New Delhi -110029	
8	NETWORK-SWITCH	ICMRNIMSDELSW002	HCL	HCL-24 TMS -2GS (24 port 10/100)		
9	NETWORK-SWITCH	ICMRNIMSDELSW003	Huawei	Quidway-24 port 10/100		
10	NETWORK-SWITCH	ICMRNIMSDELSW004	Huawei	Quidway-24 port 10/100		
11	NETWORK-SWITCH	ICMRNIMSDELSW005	HCL	HCL-24 TMS -2GS (24 port 10/100)		
12	NETWORK-SWITCH	ICMRNIMSDELSW006	HCL	HCL-24 TMS -2GS (24 port 10/100)		
13	NETWORK-SWITCH	ICMRNIMSDELSW007	HCL	HCL-24 TMS -2GS (24 port 10/100)		
14	ESO-SERVER	ICMRNIMSSRV001	HCL	Infinity Global Line 2700 HN		
15	NETWORK-SWITCH	ICMRNIMSDELSW008	HCL	HCL-24 TMS -2GS (24 port 10/100)		
16	ROUTER	NIMSRTR002	Cisco	1941		
17	NETWORK-SWITCH	ICMRNIOPSWT008	DAX	DAX-24 port 10/100		NIOP- New Delhi National Institute of Pathology Safdarjang Hospital Campus Post Box No. 4909, New Delhi-110029
18	NETWORK-SWITCH	ICMRNIOPSWT009	Huawei	Quidway-24 port 10/100		
19	NETWORK-SWITCH	ICMRNIOPSWT010	Huawei	Quidway-24 port 10/100		
20	NETWORK-SWITCH	ICMRNIOPSWT011	Huawei	Quidway-24 port 10/100		
21	NETWORK-SWITCH	ICMRNIOPSWT012	HCL	HCL-24 TMS -2GS (24 port 10/100)		
22	NETWORK-SWITCH	ICMRNIOPSWT013	HCL	HCL-24 TMS -2GS (24 port 10/100)		
23	NETWORK-SWITCH	ICMRNIOPSWT014	D-Link	D-Link - 10/100		

	SWITCH					
24	NETWORK-SWITCH	ICMRNIOPSWT015	Cisco	2960 -24 port		
25	NETWORK-SWITCH	ICMRNIOPSWT016	D-Link	D-Link - 10/100		
26	NETWORK-SWITCH	ICMRNIOPSWT017	DAX	DAX-24 port 10/100		
27	NETWORK-SWITCH	ICMRAMDSWT005	Cisco	2960 -24 port		
28	ROUTER	ICMRNIOPRTR0010	Cisco	1841		
29	ESO-SERVER	6043A1093840	HCL	Infinity Global Line 2700 HN		
30	NETWORK-SWITCH	ICPOSWQUISW0018	D-Link	D-Link - 10/100	ICPO- Noida National Institute of Cancer Prevention and Research I-7, Sector - 39 Noida - 201301, Uttar Pradesh	
31	NETWORK-SWITCH	ICPOSWQUISW0019	Huawei	Quidway-24 port 10/100		
32	NETWORK-SWITCH	ICPOSWQUISW0020	Huawei	Quidway-24 port 10/100		
33	NETWORK-SWITCH	ICPOSWQUISW0021	HCL	HCL-24 TMS -2GS (24 port 10/100)		
34	NETWORK-SWITCH	ICPOSWQUISW0022	Huawei	Quidway-24 port 10/100		
35	NETWORK-SWITCH	FOC1429X5MV	Cisco	2960 -24 port		
36	ROUTER	FHK143770XL	Cisco	1941		
37	ESO-SERVER	7043A1100291	HCL	Infinity Global Line 2700 HN		
38	NETWORK-SWITCH	NIMRDELQUI0022	D-Link	D-Link - 10/100		NIMR -New Delhi National Institute of Malaria Research Sector-8, Dwarka New Delhi-110077
39	NETWORK-SWITCH	NIMRDELQUI0023	Cisco	2960 -24 port		
40	NETWORK-SWITCH	NIMRDELQUI0024	D-Link	D-Link - 10/100		
41	NETWORK-SWITCH	NIMRDELQUI0025	Huawei	Quidway-24 port 10/100		
42	NETWORK-SWITCH	NIMRDELSW0026	Huawei	Quidway-24 port 10/100		
43	NETWORK-SWITCH	NIMRDELSW0027	HCL	HCL-24 TMS -2GS (24 port 10/100)		
44	NETWORK-SWITCH	NIMRDELSW0028	D-Link	D-Link - 10/100		
45	NETWORK-SWITCH	NIMRDELSW0070	DAX	DAX-24 port 10/100		
46	ESO-SERVER	ICMRNIMRSRV0001	HCL	Infinity Global Line 2700 HN		
47	NETWORK-SWITCH	NIMRDELSW0029	D-Link	D-Link - 10/100		

	SWITCH				
48	NETWORK-SWITCH	ROHCKOLQUI0030	HCL	HCL-24 TMS -2GS (24 port 10/100)	ROHC- KOLKATA Regional Occupational Health Centre (Eastern), Kolkata Block DP, Sector V, Bidhan Nagar (Salt Lake) Kolkata - 700091
49	NETWORK-SWITCH	FOC1430U4P4	Cisco	2960 -24 port	
50	ESO-SERVER	7043A1106201	HCL	Infinity Global Line 2700 HN	
51	ROUTER	FHK143770Y7	Cisco	1941	
52	ESO-SERVER	SGH036XBY1	HP	ML 150 G6	
53	NETWORK-SWITCH	NICEDKOLQUI0040	Huawei	Quidway-24 port 10/100	N I C E D - K O L K A T A , N a t i o n a l I n s t i t u t e o f
54	NETWORK-SWITCH	NICEDKOLQUI0041	D-Link	D-Link - 10/100	
55	NETWORK-SWITCH	FOC1430U4WF	Huawei	Quidway-24 port 10/100	
56	NETWORK-SWITCH	NICEDKOLSWT0042	Huawei	Quidway-24 port 10/100	
57	NETWORK-SWITCH	NICEDKOLSWT0043	HCL	HCL-24 TMS -2GS (24 port 10/100)	
58	NETWORK-SWITCH	NICEDKOLSWT0044	HCL	HCL-24 TMS -2GS (24 port 10/100)	
59	NETWORK-SWITCH	NICEDKOLSWT0045	Huawei	Quidway-24 port 10/100	
60	NETWORK-SWITCH	NICEDKOLSWT0046	Huawei	Quidway-24 port 10/100	
61	NETWORK-SWITCH	NICEDKOLSWT0047	D-Link	D-Link - 10/100	
62	NETWORK-SWITCH	NICEDKOLSWT0048	D-Link	D-Link - 10/100	
63	NETWORK-SWITCH	NICEDKOLSWT0049	D-Link	D-Link - 10/100	
64	NETWORK-SWITCH	NICEDKOLSWT0050	D-Link	D-Link - 10/100	
65	NETWORK-SWITCH	NICEDKOLSWT0051	Cisco	2960 -24 port	
66	NETWORK-SWITCH	NICEDKOLSWT0052	Cisco	2960 -24 port	
67	NETWORK-SWITCH	NICEDKOLSWT0053	D-Link	D-Link - 24 port 10/100	
68	NETWORK-SWITCH	NICEDKOLSWT0054	D-Link	D-Link - 24 port 10/100	
69	NETWORK-SWITCH	NICEDKOLSWT0055	D-Link	D-Link - 24 port 10/100	
70	NETWORK-SWITCH	NICEDKOLSWT0056	D-Link	D-Link - 24 port 10/100	
71	NETWORK-SWITCH	NICEDKOLSWT0057	D-Link	D-Link - 10/100	

	SWITCH				C h o l e r a a n d E n t e r i c D i s e a s e s , P - 3 3 , C I T R o a d S c
72	NETWORK-SWITCH	NICEDKOLSWT0058	D-Link	D-Link - 10/100	
73	NETWORK-SWITCH	NICEDKOLSWT0059	Cisco	2960 -24 port	
74	NETWORK-SWITCH	NICEDKOLSWT0060	D-Link	D-Link - 10/100	
75	NETWORK-SWITCH	NICEDKOLSWT0061	HCL	HCL-24 TMS -2GS (24 port 10/100)	
76	NETWORK-SWITCH	NICEDKOLSWT0062	HCL	HCL-24 TMS -2GS (24 port 10/100)	
77	NETWORK-SWITCH	NICEDKOLSWT0063	Cisco	2960 -24 port	
78	NETWORK-SWITCH	NICEDKOLSWT0064	Huawei	Quidway-24 port 10/100	
79	NETWORK-SWITCH	NICEDKOLSWT0065	D-Link	D-Link - 10/100	
80	NETWORK-SWITCH	NICEDKOLSWT0066	DAX	DAX-24 port 10/100	
81	NETWORK-SWITCH	NICEDKOLSWT0067	DAX	DAX-24 port 10/100	
82	NETWORK-SWITCH	NICEDKOLSWT0068	Huawei	Quidway-24 port 10/100	
83	NETWORK-SWITCH	NICEDKOLSWT0069	Cisco	2960 -24 port	
84	NETWORK-SWITCH	NICEDKOLSWT0070	Huawei	Quidway-24 port 10/100	
85	NETWORK-SWITCH	NICEDKOLSWT0071	Huawei	Quidway-24 port 10/100	
86	NETWORK-SWITCH	NICEDKOLSWT0072	Cisco	2960 -24 port	
87	ROUTER	NICEDKOLRTR001	Cisco	1841	
88	ROUTER	FHK143770X4	Cisco	1941	
89	ESO-SERVER	7043A1106200	HCL	Infinity Global Line 2700 HN	

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90	NETWORK-SWITCH	NIOHAHDHUISW0082	D-Link	D-Link - 10/100	NIOH, Ahmedabad National Institute of Occupational Health Meghani Nagar Ahmedabad- 380016
91	NETWORK-SWITCH	NIOHAHDHUISW0083	HCL	HCL-24 TMS -2GS (24 port 10/100)	
92	NETWORK-SWITCH	FOC1430U4K9	Cisco	2960 -24 port	
93	ROUTER	ICMRNIOHRTR002	Cisco	1841	
94	ROUTER	FHK143770Y1	Cisco	1941	
95	ESO-SERVER	6043A1093843	HCL	Infinity Global Line 2700 HN	
96	ROUTER	FHK143770XQ	Cisco	1941	NJIL AGRA, National JALMA Institute for Leprosy & Other Mycobacterial Diseases Post Box No.101,Tajganj, Agra-282001
97	ROUTER	ICMRNJILRTR002	Cisco	1841	
98	NETWORK-SWITCH	NJILAGRAHUI0090	Cisco	2960 -24 port	
99	NETWORK-SWITCH	NJILAGRASWT0091	Huawei	Quidway-24 port 10/100	
100	NETWORK-SWITCH	NJILAGRASWT0092	Huawei	Quidway-24 port 10/100	
101	NETWORK-SWITCH	NJILAGRASWT0093	Huawei	Quidway-24 port 10/100	
102	NETWORK-SWITCH	NJILAGRASWT0094	HCL	HCL-24 TMS -2GS (24 port 10/100)	
103	NETWORK-SWITCH	NJILAGRASWT0095	HCL	HCL-24 TMS -2GS (24 port 10/100)	
104	NETWORK-SWITCH	NJILAGRASWT0096	D-Link	D-Link - 10/100	
105	NETWORK-SWITCH	NJILAGRASWT0097	Huawei	Quidway-24 port 10/100	
106	ESO-SERVER	SGH451XLHN	HCL	Infinity Global Line 2700 HN	
107	NETWORK-SWITCH	FOC1223V5TU	Cisco	2960 -24 port	RMRC - Bhubneshwar Regional Medical Research Centre Chandrasekharpur Bhubaneswar- 751023
108	NETWORK-SWITCH	RMRCBHUBHUI00100	D-Link	D-Link - 10/100	
109	NETWORK-SWITCH	RMRCBHUBHUI00101	HCL	HCL-24 TMS -2GS (24 port 10/100)	
110	ESO-SERVER	B111AG062371	HCL	Infinity Global Line 2700 HN	
111	ROUTER	FOC143770XJ	Cisco	1941	NIE -CHENNAI National Institute of Epidemiology
112	NETWORK-SWITCH	ICMRNIESW00200	D-Link	D-Link - 10/100	
113	ROUTER	ICMRNIERTR002	Cisco	1941	

114	NETWORK-SWITCH	ICMRNIESW00201	Cisco	2960 -24 port	Second Main Road, Tamil Nadu Housing Board Ayapakkam Chennai-600077
115	NETWORK-SWITCH	ICMRNIESW00202	HCL	HCL-24 TMS -2GS (24 port 10/100)	
116	NETWORK-SWITCH	ICMRNIESW00203	Huawei	Quidway-24 port 10/100	
117	ESO-SERVER	6043A1093852	HCL	Infinity Global Line 2700 HN	
118	ROUTER	RMRCPORTRTR00205	Cisco	1941	RMRC -PORTBLAIR Regional Medical Research Centre Post Bag No. 13, Port Blair - 744 101
119	ESO-SERVER	ICMRRMRCPBSRV0019	HCL	Infinity Global Line 2700 HN	
120	NETWORK-SWITCH	RMRCPORTSWT00206	Cisco	2960 -24 port	
121	ESO-SERVER	RMRCPORTSWT00207	HCL	Infinity Global Line 2700 HN	
122	ESO-SERVER	6043A1093840	HCL	Infinity Global Line 2700 HN	NCDIR & ROHC, BANGLORE National Centre for Disease Informatics and Research Nirmal Bhawan - ICMR Complex (II Floor), Poojanahalli Road, Kannamangala Post, Bangalore – 562 110
123	ROUTER	FHK112314TR	Cisco	1941	
124	NETWORK-SWITCH	NCDIRBLORSW000300	Huawei	Quidway-24 port 10/100	
125	NETWORK-SWITCH	NCDIRBLORSW000301	HCL	HCL-24 TMS -2GS (24 port 10/100)	
126	NETWORK-SWITCH	NCDIRBLORSW000302	Cisco	2960 -24 port	
127	NETWORK-SWITCH	NCDIRBLORSW000303	Huawei	Quidway-24 port 10/100	
128	NETWORK-SWITCH	NCDIRBLORSW000304	Huawei	Quidway-24 port 10/100	
129	NETWORK-SWITCH	NCDIRBLORSW000305	Huawei	Quidway-24 port 10/100	
130	NETWORK-SWITCH	NCDIRBLORSW000306	D-Link	D-Link - 10/100	
131	NETWORK-SWITCH	NCDIRBLORSW000307	HCL	HCL-24 TMS -2GS (24 port 10/100)	
132	NETWORK-SWITCH	NCDIRBLORSW000308	Huawei	Quidway-24 port 10/100	
133	NETWORK-SWITCH	NCDIRBLORSW000309	Cisco	2960 -24 port	
134	ESO-SERVER	6043A1093836	HCL	Infinity Global Line 2700 HN	RMRC -BELGAUM Regional Medical Research Centre, Belagavi Nehru Nagar National Highway No.4, Belagavi-590010
135	NETWORK-SWITCH	RMRCBELGHUI00500	HCL	HCL-24 TMS -2GS (24 port 10/100)	
136	NETWORK-SWITCH	RMRCBELGHUI00501	Cisco	2960 -24 port	
137	ROUTER	FHK143770XE	Cisco	1941	
138	NETWORK-SWITCH	CRMEMADUSW00601	Cisco	2960 -24 port	CRME -MADURAI

	SWITCH				Centre for Research in Medical Entomology 4-Sarojini Street, Chinna Chokkikulam Madurai-625002
139	ESO-SERVER	ICMRCRMESRV001	HCL	Infinity Global Line 2700 HN	
140	NETWORK-SWITCH	CRMEMADUSW00602	HCL	HCL-24 TMS -2GS (24 port 10/100)	
141	ROUTER	FHK143770Y5	Cisco	1941	RMRC - DIBRUGARH Regional Medical Research Centre, NE Region Post Box No. 105 Dibrugarh-786001
142	ROUTER	FHK143770XV	Cisco	1941	
143	NETWORK-SWITCH	FOC1416Y1PG	Cisco	2960 -24 port	
144	NETWORK-SWITCH	FOC1416Y1PB	HCL	HCL-24 TMS -2GS (24 port 10/100)	
145	NETWORK-SWITCH	FOC1430U4NE	D-Link	D-Link - 10/100	
146	NETWORK-SWITCH	FOC1421W2V0	Huawei	Quidway-24 port 10/100	
147	NETWORK-SWITCH	FD01421K0GL	Huawei	Quidway-24 port 10/100	
148	NETWORK-SWITCH	FD01421K0GH	Huawei	Quidway-24 port 10/100	
149	NETWORK-SWITCH	FOC1421W2TV	HCL	HCL-24 TMS -2GS (24 port 10/100)	
150	NETWORK-SWITCH	ICMRRMRC SWT001	Huawei	Quidway-24 port 10/100	
151	NETWORK-SWITCH	ICMRRMRC SWT002	Huawei	Quidway-24 port 10/100	
152	NETWORK-SWITCH	ICMRRMRC SWT003	Cisco	2960 -24 port	
153	NETWORK-SWITCH	ICMRRMRC SWT004	D-Link	D-Link - 10/100	
154	NETWORK-SWITCH	ICMRRMRC SWT005	DAX	DAX-24 port 10/100	
155	NETWORK-SWITCH	ICMRRMRC SWT006	DAX	DAX-24 port 10/100	
156	NETWORK-SWITCH	ICMRRMRC SWT007	Huawei	Quidway-24 port 10/100	
157	ESO-SERVER	5103AG422927	HCL	Infinity Global Line 2700 HN	
158	ESO-SERVER	5103AG428309	HCL	Infinity Global Line 2700 HN	
159	ESO-SERVER	5103AG428310	HCL	Infinity Global Line 2700 HN	
160	ESO-SERVER	5103AG428307	HCL	Infinity Global Line 2700 HN	
161	ESO-SERVER	5103AG428308	HCL	Infinity Global Line 2700 HN	

162	NETWORK-SWITCH	RMRCJABHUI00500	Huawei	Quidway-24 port 10/100	NIRTH -JABALPUR National Institute for Research in Tribal Health Nagpur Road P.O. Garha, Jabalpur
163	ESO-SERVER	ICMRRMRCRV0011	HCL	Infinity Global Line 2700 HN	
164	NETWORK-SWITCH	RMRCJABHUI00501	Cisco	2960 -24 port	
165	ROUTER	ICMRRMRCJRTR001	Cisco	1941	
166	NETWORK-SWITCH	RMRCJABHUI00502	HCL	HCL-24 TMS -2GS (24 port 10/100)	
167	ROUTER	ICMRNINRTR001	Cisco	1941	
168	ROUTER	ICMRNINRTR002	Cisco	1841	
169	NETWORK-SWITCH	ICMRNINSWT001	HCL	HCL-24 TMS -2GS (24 port 10/100)	
170	ESO-SERVER	ICMRNINSRV001	HCL	Infinity Global Line 2700 HN	
171	NETWORK-SWITCH	ICMRNINSWT002	D-Link	D-Link - 10/100	
172	NETWORK-SWITCH	ICMRNINSWT003	Huawei	Quidway-24 port 10/100	
173	NETWORK-SWITCH	ICMRNINSWT004	Huawei	Quidway-24 port 10/100	
174	NETWORK-SWITCH	ICMRNINSWT005	Huawei	Quidway-24 port 10/100	
175	NETWORK-SWITCH	ICMRNINSWT006	DAX	DAX-24 port 10/100	
176	NETWORK-SWITCH	ICMRNINSWT007	HCL	HCL-24 TMS -2GS (24 port 10/100)	
177	NETWORK-SWITCH	ICMRNINSWT008	HCL	HCL-24 TMS -2GS (24 port 10/100)	
178	NETWORK-SWITCH	ICMRNINSWT009	Cisco	2960 -24 port	
179	NETWORK-SWITCH	ICMRNINSWT010	Huawei	Quidway-24 port 10/100	
180	NETWORK-SWITCH	ICMRNINSWT011	Huawei	Quidway-24 port 10/100	
181	NETWORK-SWITCH	ICMRNINSWT012	HCL	HCL-24 TMS -2GS (24 port 10/100)	
182	NETWORK-SWITCH	ICMRNINSWT013	HCL	HCL-24 TMS -2GS (24 port 10/100)	
183	NETWORK-SWITCH	ICMRNINSWT014	Huawei	Quidway-24 port 10/100	
184	NETWORK-SWITCH	ICMRNINSWT015	Huawei	Quidway-24 port 10/100	
185	NETWORK-SWITCH	NINHYDHUI00600	D-Link	D-Link - 10/100	
186	ESO-SERVER	7043A1106202	HCL	Infinity Global Line	RMRIMS -PATNA

				2700 HN	Rajendra Memorial Research Institute of Medical Sciences Agam Kuan Patna-800007	
187	ROUTER	FHK143770XD	Cisco	1941		
188	NETWORK-SWITCH	F0C1430U4S1	Huawei	Quidway-24 port 10/100		
189	NETWORK-SWITCH	2232293N042000139	HCL	HCL-24 TMS -2GS (24 port 10/100)		
190	NETWORK-SWITCH	2232293N042000117	Huawei	Quidway-24 port 10/100		
191	NETWORK-SWITCH	2232293N042000186	Cisco	2960 -24 port		
192	NETWORK-SWITCH	08S5G6060084	Cisco	2960 -24 port		
193	NETWORK-SWITCH	08S5G6060082	HCL	HCL-24 TMS -2GS (24 port 10/100)		
194	NETWORK-SWITCH	RMRIMSPTNA00600	D-Link	D-Link - 10/100		
195	NETWORK-SWITCH	RMRIMSPTNA00601	Huawei	Quidway-24 port 10/100		
196	NETWORK-SWITCH	RMRIMSPTNA00602	Huawei	Quidway-24 port 10/100		
197	NETWORK-SWITCH	RMRIMSPTNA00603	DAX	DAX-24 port 10/100		
198	NETWORK-SWITCH	RMRIMSPTNA00604	Huawei	Quidway-24 port 10/100		
199	ESO-SERVER	6043A1093839	HCL	Infinity Global Line 2700 HN		NIRRH- MUMBAI National Institute for Research in Reproductive Health Jehangir Merwanji Street, Parel, Mumbai-400 012
200	ROUTER	ICMRNIRRHIRTR001	Cisco	1841		
201	ROUTER	ICMRNIRRHIRTR002	Cisco	1941		
202	NETWORK-SWITCH	NIRRHUMUMSW00610	Huawei	Quidway-24 port 10/100		
203	NETWORK-SWITCH	NIRRHUMUMSW00611	HCL	HCL-24 TMS -2GS (24 port 10/100)		
204	NETWORK-SWITCH	NIRRHUMUMSW00612	Cisco	2960 -24 port		
205	NETWORK-SWITCH	NIRRHUMUMSW00613	Cisco	2960 -24 port		
206	NETWORK-SWITCH	NIRRHUMUMHUI00614	Huawei	Quidway-24 port 10/100		
207	NETWORK-SWITCH	NIRRHUMUMHUI00615	HCL	HCL-24 TMS -2GS (24 port 10/100)		
208	NETWORK-SWITCH	NIRRHUMUMHUI00616	Huawei	Quidway-24 port 10/100		
209	NETWORK-SWITCH	NIRRHUMUMHUI00617	D-Link	D-Link - 10/100		
210	ESO-SERVER	6043A1093845	HCL	Infinity Global Line 2700 HN	NIH -MUMBAI National Institute	

211	ROUTER	ICMRNIIHRTR001	Cisco	1941	of Immunohaematology 13th Floor, New Multistoreyed Building KEM Hospital Campus, Parel Mumbai-400012
212	NETWORK-SWITCH	NIIHMUMHUI00618	Cisco	2960 -24 port	
213	ESO-SERVER	6043A1093838	HCL	Infinity Global Line 2700 HN	ERC -MUMBAI Enterovirus Research Centre Haffkine Institute Compound Acharya Donde Marg, Parel Mumbai-400012
214	ROUTER	ICMRERCRTTR001	Cisco	1941	
215	NETWORK-SWITCH	ERCMUMHUI00620	Cisco	2960 -24 port	
216	ESO-SERVER	9H4X8R1	Dell	Power Edge R710	NARI - PUNE National AIDS Research Institute Plot No. 73, Block G, MIDC Complex Bhosari,Pune- 411026
217	ROUTER	ICMRNARIRTR001	Cisco	1941	
218	ESO-SERVER	FP8Q8R1	Dell	Power Edge R710	
219	ESO-SERVER	ICMRHQSRV01	HCL	Infinity Global Line 2700 HN	TAI - Building, ICMR New Delhi - 110001
220	ROUTER	ICMRMCCRTR001	Cisco	1941	MCC- PUNE MCC 130/1 Sus Road. Pashan, India Pune 411021
221	ESO-SERVER	6043A1093849	HCL	Infinity Global Line 2700 HN	
222	NETWORK-SWITCH	ICMRMCCSWT001	Cisco	2960 -24 port	
223	NETWORK-SWITCH	ICMRMCCSWT002	Huawei	Quidway-24 port 10/100	
224	NETWORK-SWITCH	ICMRMCCSWT003	HCL	HCL-24 TMS -2GS (24 port 10/100)	
225	NETWORK-SWITCH	ICMRMCCSWT004	HCL	HCL-24 TMS -2GS (24 port 10/100)	
226	NETWORK-SWITCH	ICMRMCCSWT005	D-Link	D-Link - 10/100	
227	ROUTER	ICMRNIVRTR001	Cisco	1841	
228	ROUTER	ICMRNIVRTR002	Cisco	1941	NIV- PUNE National Institute of Virology 20-A, Dr. Ambedkar Road Post Box No.11, Pune-411001

229	NETWORK-SWITCH	ICMRTRCSWT001	Cisco	2960 -24 port	NIRT- CHENNAI National Institute for Research in Tuberculosis Mayor V.R. Ramanathan Road (Sputank Road) Chetput, Chennai- 600031
230	ROUTER	ICMRTRCRTR001	Cisco	1841	
231	ROUTER	ICMRTRCRTR002	Cisco	1941	
232	ROUTER	ICMRDMRCRTR001	Cisco	1941	DMRC - Jodhpur Desert Medicine Research Centre New Pali Road Jodhpur-342005
233	NETWORK-SWITCH	03251GGR3807MM301	D-Link	D-Link - 10/100	
234	NETWORK-SWITCH	601609GGR3807MM301	Cisco	2960 -24 port	
235	NETWORK-SWITCH	601593GGR3807MM301	D-Link	D-Link - 24 port 10/100	
236	NETWORK-SWITCH	601645GGR3807MM301	D-Link	D-Link - 24 port 10/100	
237	NETWORK-SWITCH	601612GGR3807MM301	D-Link	D-Link - 24 port 10/100	
238	NETWORK-SWITCH	601610GGR3807MM301	D-Link	D-Link - 24 port 10/100	
239	NETWORK-SWITCH	601611GGR3807MM301	D-Link	D-Link - 24 port 10/100	
240	NETWORK-SWITCH	03262GGR3807MM301	D-Link	D-Link - 24 port 10/100	
241	NETWORK-SWITCH	03249GGR3807MM301	D-Link	D-Link - 24 port 10/100	
242	NETWORK-SWITCH	03270GGR3807MM301	D-Link	D-Link - 24 port 10/100	
243	NETWORK-SWITCH	03250GGR3807MM301	D-Link	D-Link - 24 port 10/100	
244	ROUTER	ICMRVCRCRTR0010	Cisco	1941	VCRC - Pondichery Vector Control Research Centre Medical Complex Indira Nagar, Puducherry- 605006

Table A2

Asset List Maintained By HCL at ICMR HQ, New Delhi

S. No.	PART CODE	Item Serial No	Make	Model	Status	Location
1	ROUTER	ICMRHQRTRO1	Cisco	1941	Working	ICMRHQ- New Delhi V. Ramalingaswami Bhawan, Ansari Nagar, AIIMS Campus New Delhi 110029
2	ESO-SERVER	4093A1350985	HCL	Xeon E5405	Working	
3	ESO-SERVER	4093A1350984	HCL	Xeon E5405	Working	
4	ESO-SERVER	4093A1367752	HCL	Xeon E5405	Working	
5	ESO-SERVER	9073A1110935	HCL	Infinity Global Line 2700 HN	Working	
6	ESO-SERVER	7043A1098197	HCL	Infinity Global Line 2700 HN	Working	
7	ESO-SERVER	ICMRHQSRV01	HCL	Infinity Global Line 2700 HN	Working	

Annexure B

FORMAT- 5

Subject: - Response to RFP Document No----- Dated-----for Comprehensive IT Facility Annual Management Services at ICMR.

Note – Feasibility of calculations of resource wise/ post wise cost / remuneration per month and per annum may be consider (as per requirement of the resources at 6.1)

Table-A: Cost Break – up

Sl. No.	Key Technical service personnel	Annual Cost (in figure)	Annual Cost (in word)
1	Detailed per unit cost for each items		
2	Service tax (if any) /GST		
	VAT (if any)		
3	Total Cost towards comprehensive IT FMS (TC)		

Note:

1. Total cost shall be quoted as a fixed amount in Indian Rupees only. Conditional proposal shall be summarily rejected.
2. In the event of any discrepancy between the values entered in figures and in words, the values entered in words shall be considered.
3. The values (both in figures and words) should be clear and there should be no overwriting. In case of the overwriting, ICMR reserves the right to take decision accordingly.
4. In the event of arithmetic calculation mistake, the individual price in words shall be considered for calculation.
5. All figures are to be rounded off to the nearest Rupee only. Any figures given in paisa will be not considered.

Authorized Signatory
Name
Designation

Name of the Company
Address